# HDC

### **Terms and Conditions 2009**

Its our privilege to work with you. Pages 1 and 2 are documents necessary to create your account.

Attachments 1 and 2 are documents necessary to create your account.

Attachment 1: All tax-exempt buyers within Texas are required to present HDC Inc. with a valid resale permit. On page 4 is the Texas sales and use tax exemption certification.

Attachment 2: All new customers are asked to sign and return our terms and conditions, complete our customer profile, and tax exempt form if applicable.

When complete, please return by fax or mail the below information if you desire terms for future purchases. It will take 2-4 business days to process applications.

- 1. Resale form-completed
- 2. Read and sign all four pages and return to HDC.

We want a clear and mutual understanding of your specific product needs and be assured, it will remain confidential.

Our mission statement: If it's not useful, original, desirable and a value "we don't have it."

Sincerely,

Steve Harvey, President





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#### T & C 11 / Terms and Conditions

TO ORDER: Our order desk is open from 8:00 AM Central Time to 3:00 Central Time. You may send confirming purchase orders ANYTIME by e-mailing us at sales@poplocks.com or faxing to (512) 301-0320. Our office phone number is (512) 301-0303.

CREDIT: A first order must be paid by company check (prepaid or C.O.D.). Credit will only be extended after submission of a completed credit application, along with two signed pages of the T & C 11, that has been approved by HDC's Credit Department. Our application is located at: http://www.poplocks.com/Root/HowToBuy.html. HDC reserves the right to revoke terms for any reason.

ALL ORDERS: Will be accepted by submitting a valid purchase order or credit card authorization, sent via fax or e-mail. A confirmation reply will be sent via the same method within one business day. Please include the following information: bill to, ship to, quantities, part no's, requested shipping method and request date desired. HDC INC. will indicate on confirmation an alternate ship date if necessary.

PRICES: All prices and specifications are subject to change without prior notice.

FREIGHT: All products are F.O.B. Austin, TX. We ship U.P.S. or negotiated freight.

LEAD TIMES: Average lead-time is 3-5 days, exception on back orders.

SPECIAL HANDLING: There will be an additional \$15.00 handling charge for any orders requiring same day shipping.

TERMS: All orders are C.O.D. U.S. funds unless credit arrangements have been made. Where C.O.D. is not available, prepayment or Letter of Credit in U.S. funds only in favor of HDC Inc. Credit arrangements must be made in advance and approved by Credit Dept. (see CREDIT). We also accept Master Card or Visa which requires a credit card authorization be completed and returned via fax or email.

BAD CHECKS: There is a \$20.00 charge for any returned checks. Returned check will be subject to the Texas Bad Check Law. This law states that we may collect up to three times the amount on the check plus any filing or court costs.

TAXES: Texas dealers must provide a valid Resale Certificate Number or they will be charged the prevailing local sales tax.

BACK ORDERS: Back orders will be sent by the same method as the initial shipment. If the initial shipment was sent C.O.D., HDC will pay the additional C.O.D. fees. Back orders will be automatically cancelled after 30 days.

RETURNS: Merchandise returned for any reason must be CLEARLY MARKED on the outside of the package with a PRE-ISSUED RA NUMBER. Any repairs must first follow the claims procedure located at http://www.poplocks.com/troubleshooting.html. Any packages returned without the RA number clearly marked on the outside will not be received. Any merchandise returned for any reason other than defective or HDC shipping errors, will be charged a 15% restocking fee. These returns will be issued a credit only, no refunds. All RA's must be returned within 30 days of issuance. Most products are warranty for min. 30 days. Each product sold could have other warranties.

SERVICE & REPAIRS: Labor is always free. Returned parts will be charged a \$12.50 minimum for shipping and handling.

WARRANTIES: All pistol style actuators have a one (1) year warranty when installed properly. Flat Actuators have a lifetime warranty. Damage caused by over triggering or improper fusing will void the warranty. Electronic security items, when installed properly, have a one (1) year warranty. HDC is not responsible for improper installation of our products or for labors or consequential damages created from our product. Due to constant upgrades, HDC reserves the right to substitute product. All hardware products have a lifetime warranty against manufacturer's defects.

P.O.P. Locks, Top Pop™, KEG™, Flex Switch™, ABumper™, Pro Control, Smart Keyless, logos are trademarks and the property of HDC. Their use is encouraged; however, prior written consent must be given to company or individual.





# **Terms and Conditions 2009**

Profile						Talasa	h		
Full Legal Name (Debtor)						Telep	none		
Bill To Address (	Number & Address	s)		(C	ity)	(\$	State)	Postal	Code) (Country)
Dun & Bradstreet No.						Fede	ral ID (for U.S. custo	mers))	
Contact/Title		Contact/Titl	le						
		Co	ontact/Title		Contact/Title		Contact/Title	Conta	act/Title
Name and Address of Parent Company (if ap	plicable)								
How Long in Business	Annual Sales		# Employ	ees	Net Worth of Bus	iness	Anticipated Monthly	y Income	Credit Limit Requested
Bank References									
Name of Branch					Name of Branch				
Address					Contact Number				
Account Number's	Checking				Line of Credit		Limit		
	Saving					Ва	alance Outstanding		
Name of Branch	•				Name of Branch				
Address					Contact Number				
Account Number's	Checking				Line of Credit		Limit		
	Saving					Ва	alance Outstanding		
Trade References									
Name			A	ccoun	t No.				
Address			С	ontact	t				
Name			A	ccoun	t No.				
Address			С	contact	t				
Name			А	ccoun	t No.				
Address			C	ontact	t				
Debtor autho Debtor a	are to be exemine account is of reasonable as the appropriate month until powerrants that all prizes HDC Inc. Trizes the above agrees to provide in its sole discrete.	pt from sa delinquent attorney fe ate place f aid. statements to make any listed refere e additional stion and juc	les tax. and satistes. The for venue made here y and all irrections to recredit infodgement made and satisfies to recredit infodgement made satisfies to recredit info	sfacto partic of a rein a nquiric elease ormati nay di	ory arrangement es agree that Teny litigation aris the true and correct es necessary for earcheld information as requested lescontinue credit as	exas' coing he cot to the covaluation about the country the countr	re not been made courts have jurisureunder. Past of the Debto ion of this applicate the Debtor's according to the Debtor's according the without notice.	le for pay diction o lue acco or's knowl tion. ount.	yment, debtor ver them unts are edge.



Return To HDC



#### Credit Card Purchasing Form

Date:			
Company:	Contac	ct Name:	
Bill to Address:			
Ship to Address:			
Phone No.:	Fax N	lo.:	
Credit Card Type:	Mastercard	Visa	
Card Number:			
Name on Card:		Exp Date:	
Date Required:	Preferred Shipping mber / Reference Number:	Method:	
Purchase Order Nu	mber / Reference Number:		
Parts Required:			
Part No.	Description	Quantity	\$\$
	<del> </del>		
		Total \$	
Signed:		Date:	

Note: Please fill in all the above fields and return this form to HDC Inc. Fax (512) 301-0320. Credit Card number may be phoned in if preferred. Please note: any returns must be made within 30 days from receipt of order. HDC Inc. does not store credit card numbers on file. HDC Inc terms and conditions apply. Total dollar amount does not include shipping and handling charges and/or tax if applicable. Cash purchases qualify for an additional 3% discount.





# **Terms and Conditions 2009**

Texas Buyers Only



# Please mail or fax to HDC Inc 877.432.3291

Non-Profit, Municipalities, School

	TEXAS S	SALES	AND US	E TAX	EXEMPTION	CERTIFICA	ATION
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ion from payment of s or invoice) from:	Phone (Area code and number)
	ales and use taxes (for the nurchase of taxable
	,
City,	State, ZIP code: Austin, Texas 78736
ed order or invoice:	
son:	
	ecome due for failure to comply with the provisions of the ax Act; Sales and Use Taxes for Special Purpose Taxing
	d Use Tax; The Texas Health and Safety Code; Special nergency Services Districts in counties with a population
	2000
	eller for taxable items that I know, at the time of purchase
nis certificate and, depend nd degree.	ding on the amount of tax evaded, the offense may rang
Title	Date
	son:  Tuse taxes which may be inicipal Sales and Use Talealth Services Sales and Entervices Districts, and Entervices Districts and Entervices Districts and dependent degree.

NOTE: This certificate cannot be issued for the purchase, lease, or rental of a motor vehicle.

THIS CERTIFICATE DOES NOT REQUIRE A NUMBER TO BE VALID.

Sales and Use Tax "Exemption Numbers" or "Tax Exempt" Numbers do not exist.

This certificate should be furnished to the supplier. Do not send the completed certificate to the Comptroller of Public Accounts.

