

TO ORDER: Our Office is open from 8:00 Central Time to 3:00 Central Time. All orders must be emailed ANYTIME by emailing us at sales@poplocks.com. No over-the-phone orders are accepted. Our office phone number is (512) 301-0303.

CREDIT: A first order must be paid by company check (prepaid or C.O.D.). Credit will only be extended after submission of a completed credit application, along with two signed copies of the T&C that has been approved by HDC's Credit Department. All invoices paid, or terms accounts are emailed, please provide current email address and changes for your accounts payable persons. HDC reserves the right to revoke terms for any reason.

ALL ORDERS: Will be accepted by submitting a valid purchase order or credit card authorization, sent via fax or email. A confirmation reply will be sent via the same method within one business day. Please include the following information: bill to, ship to, quantities, part no's, requested shipping method and requested date desired. HDC will indicate on confirmation an alternate ship date if necessary.

PRICES: All prices and specifications are subject to change without prior notice.

FREIGHT: All products are F.O.B. Austin, TX. We ship UPS or negotiated freight and or freight collect. All freight is shipped without insurance. Buyers must instruct HDC to add freight insurance outbound goods are 100% at buyer's risk.

LEAD TIMES: Average lead-time is 3-5 days, exception on back orders.

SPECIAL HANDLING: There will be an additional \$15.00 handling charge for any orders requiring same-day shipping.

TERMS: All orders are C.O.D. U.S. funds unless credit arrangements have been made. Where C.O.D. is not available, prepayment or Letter of Credit in U.S. funds only in favor of HDC Inc. Credit arrangements must be made in advance and approved by Credit Dept. (see CREDIT). We also accept Mastercard or Visa which requires a credit card authorization be completed or returned via fax or email.

BAD CHECKS: There is a \$20.00 charge for any returned checks. Returned check will be subject to the Texas Bad Check Law. This law states that we may collect up to three times the amount on the check plus any filing or court costs.

TAXES: Texas dealers must provide a valid Resale Certificate Number, or they will be charged the prevailing local sales tax.

BACK ORDERS: Back orders will be sent by the same method as the initial shipment. If the initial shipment was C.O.D., HDC will pay the additional C.O.D. fees. Back orders will be automatically cancelled after 30 days.

SERVICE & REPAIRS: Labor is always free. Returned parts will be charged a \$19.00 minimum for shipping and handling.

WARRANTIES: All pistol-style actuators have a one (1) year warranty when installed properly. Flat Actuators have a lifetime warranty. Damage caused by over-triggering or improper fusing will void the warranty. Electronic security items, when installed properly, have a one (1) year warranty. HDC is not responsible for improper installation of our products or for consequential damages created from installation of our product. Due to constant upgrades, HDC reserves the right to substitute product. All hardware products have a lifetime warranty against manufacturer's defects.

RETURNS: Merchandise returned for any reason must be CLEARLY MARKED on the outside of the package with a PRE-ISSUED RA number. Any repairs must first follow the claims procedure located at <http://www.poplocks.com/troubleshooting.html>. Any packages returned without the RA number clearly marked on the outside will not be received. Any merchandise returned for any reason other than defective or HDC shipping errors will be charged a 15% restocking fee. These returns will be issued a credit only, no refunds. All RA (Returned Merchandise) must be returned within 20 calendar days of the date issued.

WARRANTY RETURNS/CREDIT CARD PLEDGES: HDC policy for warranty returns are as follows:

*Products presumed to be defective by the customer are required to be evaluated by HDC to confirm said defect and/or that the product will or will not perform within the design parameters.

Should customers require replacement product sent prior to returning alleged defective product, HDC requires a "Credit Card Pledge" (See determining factors below).

*A credit card pledge requires customer to supply HDC with necessary credit card information to be used in the event that the presumed defective product is not returned within 20 calendar days,

if product is not defective / if product has been abused or installed correctly. /if product has been subjected to abnormal wear or physical damage.

Peremptory Inc owns DBA HDC, P.O.P. Locks, Top Pop, KEG, Flex Switch, LoopNet, Sequential Locking, Pro Control, Pro E, logos are trademarks and the property of HDC. Their use is encouraged: however, prior written consent must be given to company or individual.





Terms and Conditions XIX

Profile					
Full Legal Name (Debtor)				Telephone	
Bill To Address		(Number & Address)	(City)	(State)	Postal Code (Country)
Dun & Bradstreet No.				Federal ID (for U.S. customers))	
Contact/Title		Contact/Title			
		Contact/Title	Contact/Title	Contact/Title	Contact/Title
Name and Address of Parent Company (if applicable)					

How Long in Business	Annual Sales	# Employees	Net Worth of Business	Anticipated Monthly Income	Credit Limit Requested
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Bank References					
Name of Branch			Name of Branch		
Address			Contact Number		
Account Number's	Checking		Line of Credit	Limit	
	Saving			Balance Outstanding	
Name of Branch			Name of Branch		
Address			Contact Number		
Account Number's	Checking		Line of Credit	Limit	
	Saving			Balance Outstanding	

Trade References		
Name	Account No.	
Address	Contact	
Name	Account No.	
Address	Contact	
Name	Account No.	
Address	Contact	

TERMS OF SALE: Payment discounts not included. All term discounts are net 30 days from date of invoice. Please provide a Tax Exemption Certificate if purchases are to be exempt from sales tax.

TERMS OF CREDIT: In the event the account is delinquent and satisfactory arrangements have not been made for payment, debtor agrees to pay all collection costs and reasonable attorney fees. The parties agree that Texas' courts have jurisdiction over them and this agreement and that Texas is the appropriate place for venue of any litigation arising hereunder. Past due accounts are subject to 3.0% accrued interest per month until paid.

Debtor represents and warrants that all statements made herein are true and correct to the best of the Debtor's knowledge.

Debtor authorizes HDC Inc. to make any and all inquiries necessary for evaluation of this application.

Debtor authorizes the above listed references to release credit information about the Debtor's account.

Debtor agrees to provide additional credit information as requested by HDC Inc. at any time.

HDC Inc. in its sole discretion and judgement may discontinue credit at any time without notice.

Debtor has read and agrees with HDC Inc's. current Terms and Conditions and understands if they are changed the Debtor will be notified.

Title _____

Date _____

Return To HDC

(512) 301-0303 - www.poplocks.com



Credit Card Purchasing Form

Date: _____
Company: _____ Contact Name: _____
Bill to Address: _____
Ship to Address: _____
Phone No.: _____ Fax No.: _____
Credit Card Type: _____ Mastercard _____ Visa
Card Number: _____
Name on Card: _____ Exp Date: _____
Date Required: _____ Preferred Shipping Method: _____
Purchase Order Number / Reference Number: _____

Parts Required:

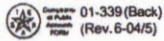
Part No.	Description	Quantity	\$\$

Total \$ _____

Signed: _____ Date: _____

Note: Please fill in all the above fields and return this form to HDC Inc. Support@poplocks.com. Credit Card number may be phoned in if preferred. Please note: any returns must be made within 30 days from receipt of order. HDC does not store credit card numbers on file. HDC terms and conditions apply. Total dollar amount does not include shipping and handling charges and/or tax if applicable. Cash purchases qualify for an additional 3% discount.





Please mail or email to HDC support@poplocks.com

Non-Profit, Municipalities, Schools,

TEXAS SALES AND USE TAX EXEMPTION CERTIFICATION

Name of purchaser, firm or agency	
Address (Street & number, P.O. Box or Route number)	Phone (Area code and number)
City, State, ZIP code	

I, the purchaser named above, claim an exemption from payment of sales and use taxes (for the purchase of taxable items described below or on the attached order or invoice) from:

Seller: HDC

Street address: 11160 Circle Dr. City, State, ZIP code: Austin, Texas 78736

Description of items to be purchased or on the attached order or invoice:

Purchaser claims this exemption for the following reason:

I understand that I will be liable for payment of sales or use taxes which may become due for failure to comply with the provisions of the Tax Code: Limited Sales, Excise, and Use Tax Act; Municipal Sales and Use Tax Act; Sales and Use Taxes for Special Purpose Taxing Authorities; County Sales and Use Tax Act; County Health Services Sales and Use Tax; The Texas Health and Safety Code; Special Provisions Relating to Hospital Districts, Emergency Services Districts, and Emergency Services Districts in counties with a population of 125,000 or less.

I understand that it is a criminal offense to give an exemption certificate to the seller for taxable items that I know, at the time of purchase, will be used in a manner other than that expressed in this certificate and, depending on the amount of tax evaded, the offense may range from a Class C misdemeanor to a felony of the second degree.

sign here ▶	Purchaser	Title	Date

NOTE: This certificate cannot be issued for the purchase, lease, or rental of a motor vehicle.

THIS CERTIFICATE DOES NOT REQUIRE A NUMBER TO BE VALID.

Sales and Use Tax "Exemption Numbers" or "Tax Exempt" Numbers do not exist.

This certificate should be furnished to the supplier. Do not send the completed certificate to the Comptroller of Public Accounts.

